

Demystifying Ethics & Professionalism:

A JOURNEY of INTEGRITY

© Copyright CLS Mediation Services Inc.for NHPCA

Discover: why we need to study ethics ?

Explore: what does it mean to be a healthcare professional ?

Discuss: the NHPCA new Code of Ethics and how we can use it in our practice

© CLS Mediation Services Inc.

Practice: working through challenging ethical situations

Learn: about helpful resources

Gain: confidence in managing ethical situations

© CLS Mediation Services Inc.

Why do we need to study ethics ?

- because it is more than common sense
- because situations arise which require decisions based on careful thought instead of reaction
- our practice is complex

© CLS Mediation Services Inc.

What does it mean to be a healthcare professional ?

It means that we are making a professional commitment to clients and society...

To serve the client's interests instead of our own



© CLS Mediation Services Inc.

Why do we make this professional promise ?

Client vulnerability

Client's lack of knowledge & skill

Client's trust in the therapeutic relationship

- Safe
- Respected
- Valued
- Healed



© CLS Mediation Services Inc.

Why do we have a Code of Ethics ?

It is how we make our promise as professionals to our clients and society that we will serve their best interests by making sure that they are not harmed and that whenever or wherever possible we will benefit them with our knowledge and our skill.

Adapted Cidalia Pavia PHD

© CLS Mediation Services Inc.

NHPCA Code of Ethics



- History of development
- Review of document
- Application to our practice

© CLS Mediation Services Inc.

NHPCA Code of Ethics

Preamble

Mission

Core Values

Beneficence

Non - Maleficence

Pledge

Glossary

© CLS Mediation Services Inc.

Ethical Standard – Beneficence

- an ethical standard related to the responsibility to enhance the wellbeing of clients by acting positively on their behalf and actively supporting their health and wellbeing.



© CLS Mediation Services Inc.

Ethical Standard: Non Maleficence

- an ethical standard related to the responsibility to “do no harm” and wherever possible, to prevent harm from occurring to our clients



© CLS Mediation Services Inc.

Working with our Code of Ethics Scenarios

- Alcohol before massage treatment
- Professional client relationship
- Massage therapy packages
- Billing

© CLS Mediation Services Inc.

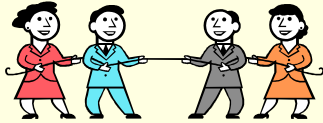
Ethical Decision Making

1. Identify of an ethical issue or ethical dilemma
2. Gather relevant facts
3. Explore possible actions
4. Make a decision & pick an action
5. Take action



© CLS Mediation Services Inc.

Practice working through an ethical dilemma



© CLS Mediation Services Inc.

Resources

- online ethics modules
- Cidalia Pavia's ethics books
 - a) *Professional Promise*
 - b) *Ethics & the Healthcare Professional*

© CLS Mediation Services Inc.

