

Using Our Code of Ethics To Guide Our Practice

Scenario

Billing

Peter believes that he has finally found his gift.....healing with his hands. From the feedback of his clients and his family they say that he is amazing.

This feels good because Peter has tried a lot of other things before discovering massage therapy. His enthusiasm for his work is infectious. He enjoys it so much that it really is hard to take money for the work that he does.

When he began his practice to get experience he would practice on his friends and his family. He has carried on providing massage therapy to them for no charge although this decision is now starting to bother him.

Two of his family members realized that they have coverage through their workplace benefit package and have asked Peter to bill this massage service through the insurance coverage. Peter has an NHPCA number so this isn't a problem.

At first he wasn't too sure and then he thought well what the heck they are my family after all.....so he agreed to do it. Though in the back of his mind something wasn't feeling right but he wasn't sure what it waswas he just tired of giving his services away free or what !

1. What are your thoughts about this scenario ?
2. What are your thoughts about Peter billing the insurance company for free massages ?
3. What does the NHPCA Code of Ethics have to say about this billing situation ?
4. After answering 1,2,3 what would you do if you were Peter ?